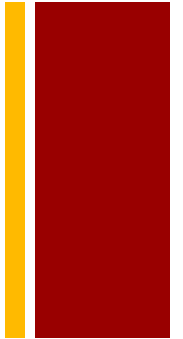


Maryland Healthy Smiles Adult Dental Pilot: Continued Progress Toward Adult Dental Services

MDAC Member Meeting
July 2020
Guli Fager, MPH



Adult Dental Pilot: How We Got Here



- **2015:** Survey of adult oral health in Maryland.
- **2016:** Cost analysis of expanding MD Medicaid to include adult dental benefits. Letter of support from Chairs Hammen and Middleton.
- **2017:** HB 1158 & SB 169 - authorized MDAC to conduct an ED Cost Study. Sponsored by Senator Middleton and Delegate McKay.
- **2017:** MDAC released ED study findings.
- **2018:** SB 284 established an adult dental waiver program. Thanks to all for unanimous support from the Maryland General Assembly and to Governor Hogan for his signature.
- **2019:** Implementation of the Waiver
- **2020:** COVID-19

Adult Dental Pilot: How We Got Here

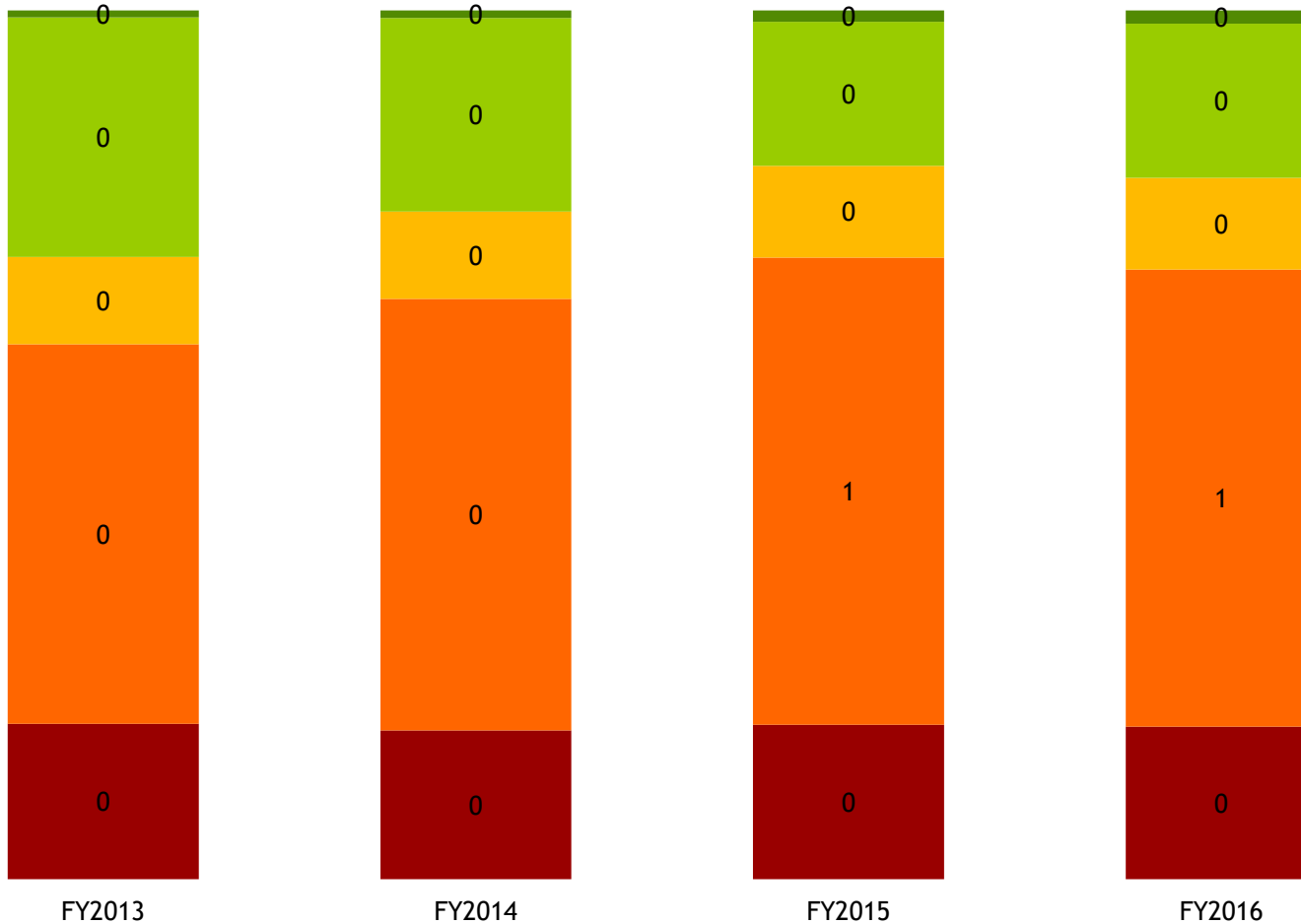


- MDAC and DentaQuest study on emergency department (ED) visits for dental problems (2017)
- MD Medicaid is biggest payer for ED dental visits
- Suggests Medicaid population lacks access to ongoing, needed dental care
- Between 2013-2016, ED visits increased on the Eastern Shore; down elsewhere
- In 2018 legislative session, MDAC & partners advocated for coverage of adult dental in Medicaid
- Bill passed!

Payers of Maryland Dental ED Visits



■ Commerical Insurance
 ■ Medicaid
 ■ Medicare
 ■ Self-Pay (Uninsured)
 ■ Other



Medicaid Adult Dental Collaborative Update

- In April 2019, MDAC launched a Collaborative to:
 - Bring together consumers, dentists, dental hygienists, health professionals, community health centers, and social services organizations;
 - Accomplishments to date:
 - Postcard campaign to clients of Chase Brexton and Chesapeake Health Care;
 - Technical assistance for providers;
 - Audit of Maryland Healthy Smiles online provider directory for accessibility (e.g., wheelchair, sedation)
 - Provider survey of dental professionals & social service professionals about experience with program



Adult Dental Pilot Program MDAC Meeting

Katie Neral, Deputy Director, Acute Care Administration

Claire Seibert, Chief, Division of Dental, Labs & Clinics

July 14, 2020



What is the Maryland Healthy Smiles Dental Program (MHSDP)?

- Maryland's Medicaid dental program – governed by COMAR 10.09.05
- Provides dental coverage for:
 - Children under the age of 21
 - Former foster care adults up to the age of 26
 - Pregnant women (coverage ends on day of delivery)
 - Adults in the Rare and Expensive Case Management (REM) Program
 - Adults ages 21 through 64 who are dually eligible for Medicare/Medicaid
- * **Post partum benefits – pushed back to January 1, 2021**
- Dental benefits are administered by SKYGEN USA, LLC.
- Different populations are eligible for different benefit packages

Adult Dental Pilot Program: Overview

- Effective: *June 1, 2019*
- Serves individuals between the ages of 21 and 64 who are dually eligible for both Medicare and Medicaid (approx. 33,500 members)
- Limited benefit package includes diagnostic, preventive, and restorative services, as well as extractions
- Benefits are subject to an \$800 per person maximum benefit allowance each calendar year
- Members can obtain dental services from any provider who is actively enrolled with Medicaid and the Maryland Healthy Smiles Dental Program (MHSDP)

Adult Dental Pilot Program Process

- Prior to each visit, the provider must verify participant's eligibility and the amount remaining in member's maximum benefit allowance via phone or PWP.
- At each dental visit, the provider and participant must sign a global treatment plan.
 - Provider must review recommended services and costs.
 - Participant will make informed decision on which services they wish to receive.
 - Copy to be given to member and filed in chart.
- Providers should submit claims immediately after rendering services.

Adult Dental Pilot Process Cont.

- Claims are reimbursed in the order in which they are received.
 - Skygen USA will pay amount remaining in benefit allowance, up to \$800 per participant each CY
 - Requests beyond \$800 will be denied.
 - FQHCs will be reimbursed cost-based rate for dental services.
- Providers can charge members if they obtain a signed Non-Covered Services Agreement.
 - Must be signed prior to rendering services.
 - Must outline specific services to be completed and related costs.
 - Member must sign if agreeing to pay for services out-of-pocket.

Adult Dental Pilot Program: Current Stats (7/7/20)

❖ Total Claims:

- 2019 – 7,992
- 2020 – 3,498

❖ Reimbursement Amount:

- 2019 – \$1,357,420.75
- 2020 – \$564,823.38

❖ Unique Recipients:

- 2019 – 4,252
- 2020 – 2,325

❖ Unique Providers:

- 2019 – 562
- 2020 – 460

❖ Members who have exhausted \$800 benefit:

- 2019 – 295
- 2020 – 83

Utilization of Services

Preventative		Diagnostic		Restorative	
CDT Code	Units	CDT Code	Units	CDT Code	Units
D0120	1,146	D1110	3,087	D2391	1,133
D0140	1,414			D2392	1,516
D0150	2,947			D7140	1,908
D0220	2,174			D7210	1,254
D0230	1,910				
D0274	2,025				
D0330	1,889				

Evaluation of Pilot Program

- MDH has an obligation to evaluate the Adult Dental Pilot Program under the 1115 waiver
- Measures will likely mirror those for other populations and may include (pending CMS approval):
 - Reduced ED visits/Hospitalizations
 - Reductions in related healthcare conditions
 - # of participants in Pilot
 - Utilization of preventive, diagnostic, and restorative services
 - # of participants reaching annual CAP

Dental Services and COVID-19

- Telehealth dental services
 - D0140 – bill using Place of Service 02
- Expiration of licenses extended until the 30th day after the end of the State of Emergency
 - Update in ePREP still required

For More Information

- Additional information can be found on the Department's website:
 - Fee Schedules
 - FAQs for Providers and Members
 - Member Handbook
 - Provider Manual
 - COVID -19 Guidance
- Email Claire Seibert at claire.seibert@maryland.gov